



PRIVACY AND SECURITY POLICY

(Date last amended: 24 May 2004)

This privacy and security policy ("policy") sets out the steps we take to protect your personal information and security when you use our retail bonds website ("this website").

This policy must be read with the Website Terms, which forms the basis of our agreement with you.

How and why we collect information about you

When you complete our electronic application forms we will request certain personal information from you. We need this information:

- to enable us to evaluate your application when you register as an online user;
- to enable us to evaluate your offer to purchase retail bonds;
- to verify you are who you say you are when you attempt to logon to this website.

Cookies

Cookies and other technologies are not used to collect information of a personal identifying or demographic nature. We only collect the information that you supply to us via the online registration and application forms.

How we disclose the information we collect

We will only disclose your information if we are legally compelled or obligated to do so or if it is to protect our interests or that of a third party.

As a general rule we will never disclose any information to third parties.

How we store this information and secure it

All of the information we collect is stored on a secure database located on a server behind a firewall. This database is only accessible to our personnel and IT department when they need to have access to this information to further our business purposes.

Software and Hardware Requirements

We recommend that Users use:

- At least Internet Explorer Version 5.5. or higher.
- Devices/computers with a screen resolution of at least 1024 by 768.

Security

In addition to ensuring that you safeguard your access codes as outlined in our Website Terms you must ensure that you logoff or close your profile before leaving your computer, failing which anybody can see your personal information and/or submit Offers on your behalf.

Queries

Please send an email to our website administrator queries@rsaretailbonds.gov.za if you have any questions about this policy.